

Lifetime Warranty

Your Carrot Stix™ comes with an Original Owner Lifetime Warranty against defects in workmanship or materials. We wish to provide you with the best service in the industry and get your stress free Carrot Stix replacement back to you as soon as possible. It is E21's policy to process claims in 3 business days or less. We will do our best to provide you with the ultimate in customer service in the process. We look forward to helping you through our Warranty Center at 1-888-400-0321 or visit us online at www.carrotstix.com/warranty. You may also validate your Warranty by completing and mailing the warranty card to the address below:

**Carrot Stix Warranty Center
300 International Drive, Suite 100
Williamsville, NY 14221 U.S.A**

PROCEEDURE: To have a broken rod replaced please call toll free 1-888-400-0321 between 9 am - 6 pm EST and speak with one of our warranty service professionals. A \$39.95 fee plus shipping and handling charge will apply to all replacement rods. Preferred shipping rates and potential equipment upgrades may be obtained, only by calling 1-888-400-0321. Upon completion of your call a replacement rod will be shipped to you immediately. As proof of purchase, please mail a section from the broken rod containing the Carrot Stix decal, the model number, and a copy of the original receipt to the Carrot Stix Warranty Center. Rod models, shipping, handling and other charges are subject to change without notice. Warranty void if the rod has been altered in any way from its original configuration, including unauthorized repair or damage resulting from misuse, abuse or use of rod for purposes other than those for which it was intended for.



Warranty Registration Form

Name:

Telephone (mobile):

Email:

Address:

City: State: Zip/Postal Code:

Date of Purchase:

Rod Model:

Date & Place of Purchase:

City:

Salesperson Signature:

* Your information is for use by Element 21 and will not be shared with any other organization.